

36th ANNUAL EDUCATION CONFERENCE

April 12-13, 2011

The Spectrum of Quality Has No Bounds

April 11, 2012

Healthcare Quality Certification (CPHQ)
Review and Study Session

Who Should Attend?

Leaders and Healthcare Professionals in the area of: Quality Management, Risk Management, Case Management, Health Information Management, Clinical Services, HMOs, Home Health Care, Rehabilitation/SNF/Long Term Care, individuals planning to take the CPHQ exam, and students interested in healthcare professions.

April 11, 2012 - CPHQ Review Course

April 12, 2012

Victoria Nahum: "*Change One Thing, Change Everything*"

Nancy Claflin: "*The Joint Commission 2012 Update*"

Stephanie Iorio and Sherry Bird: "*Propelling Patient Safety Into the Next Decade*"

NAHQ Board Member

Representative from Sen. Landrieu's Office Changes in Healthcare

April 13, 2012

Kathy Langlois: "*The Use of Control Charts in Healthcare*"

Patricia La Brosse: "*Behavioral Health Performance Improvement in a Variety of Settings*"

Dr. Roy Lee: "*Value-Based Purchasing*"

Kenneth Alexander: "*Legislative Updates and Louisiana's State of Emergency Readiness*"

LAHQ Annual State Meeting

For more conference information contact Sheila Veuleman, Conference Chair, at sveuleman@eqhs.org

Conference Location:

Clarion Hotel
1419 East 70th Street
Shreveport, LA

Reservations: 800-321-4182

Discounted Room Rate: \$76.00 Subject to state and local taxes. Ask for the Louisiana Association for Healthcare Quality group block. All reservations must be guaranteed with a major credit card. **To take advantage of this room rate, you MUST MAKE YOUR RESERVATION BY March 18, 2012.**

For directions & more information on the Hotel: <http://www.clarionhotel.com/hotel-shreveport-louisiana-LA146?source=bingmap>

For more information on the Shreveport area: <http://shreveport-bossier.org/>